



Public Service Alliance of Canada
Alliance de la Fonction publique du Canada

Grievance Handling Course (Shop Steward Training)

**Saturday & Sunday, December 3 & 4, 2011
9:00 am to 4:30 pm**

**Where: PSAC Iqaluit Regional Office Boardroom
Building 1412, Iqaluit, Nunavut**

This course provides PSAC Shop Stewards with essential basics for grievance handling, effective steward techniques, and problem solving skills.

- What is covered:▶
- ▶ Members residing in Iqaluit will receive a \$25 per day per diem. Members in travel status will receive the provisions of the Treasury Board Travel Directive.
 - ▶ Loss of salary (where applicable) will be reimbursed. Members who work weekends or evenings must provide a shift schedule.
 - ▶ Family care will be reimbursed as per the PSAC policy on family care. (Original receipts must be provided.)

**Phone in to register at (867) 979-7430 or 1-866-268-7097
PSAC Iqaluit or by e-mail to shaimab@psac.com or
mclaugd@psac.com (*Please register before Nov. 10, 2011*)**

Please bring your collective agreement