

2009 PSAC North (Yukon) Union Education Survey

Please fill out this survey and let us know how best to meet your Union education needs!

All completed surveys received by **October 10** will be entered in a draw for **Sundog carving**.

Name: _____ Component: _____ Local: _____

How can we contact you about upcoming Union learning opportunities?

Email: _____ Phone: _____

By Mail: _____

Position in the Union: (check all that apply)

- | | | |
|---|--|--|
| <input type="checkbox"/> Member | <input type="checkbox"/> Component Officer | <input type="checkbox"/> Steward |
| <input type="checkbox"/> Area/Regional Council Member | <input type="checkbox"/> Committee Member | <input type="checkbox"/> Local Officer |

How did you receive this survey?

- Mail Email Website Steward Officer
- Other, please explain _____

As an Employee, what workplace issues are the most troubling to you? (rank 1 being the most troubling, 2 being 2nd most troubling, and so on)

- | | |
|----------------------------------|--|
| ___ Disrespectful atmosphere | ___ Fear of job loss |
| ___ Harassment | ___ Fear of injury or illness |
| ___ Workplace violence | ___ Workload |
| ___ Discrimination | ___ Abuse of power/authority |
| ___ Lack of opportunity | ___ Uncertainty about what's expected of you |
| ___ Fear of reprisals/discipline | ___ Being a term employee |
| ___ Workplace Conflict | ___ Coping with change |
| ___ Other _____ | |

As an Officer of the Union, what are your top 3 priorities? (rank 1 being your top priority, 2 being your 2nd priority, and so on)

- | | |
|---|--|
| <input type="checkbox"/> Get more members involved in Local | <input type="checkbox"/> Become a more confident Union leader |
| <input type="checkbox"/> Promote diversity within the union | <input type="checkbox"/> Local Administration |
| <input type="checkbox"/> Win grievances and influence management decisions | <input type="checkbox"/> Organize my members to act collectively and stand up for their rights |
| <input type="checkbox"/> Gain the respect of management | <input type="checkbox"/> Find someone to take my place |
| <input type="checkbox"/> Get elected to higher office | <input type="checkbox"/> Change workplace culture |
| <input type="checkbox"/> Gain skills in public speaking, facilitation, etc. | <input type="checkbox"/> Ensure that more members take union training |
| <input type="checkbox"/> Other _____ | |
-

As a Union Member, I would like to learn more about: (check all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Participating in Union decision-making | <input type="checkbox"/> Protecting my health and safety at the workplace |
| <input type="checkbox"/> What my Union is doing for me | <input type="checkbox"/> My rights are at the workplace |
| <input type="checkbox"/> Cross Cultural Awareness | <input type="checkbox"/> Public Speaking Skills |
| <input type="checkbox"/> The staffing process | <input type="checkbox"/> How my Union dues are spent |
| <input type="checkbox"/> Influencing workplace culture | <input type="checkbox"/> Protecting myself from harassment |
| <input type="checkbox"/> Dealing with discrimination | <input type="checkbox"/> Conflict Resolution |
| <input type="checkbox"/> Dealing with workplace stress | <input type="checkbox"/> Using the web for union activism |
| <input type="checkbox"/> Employment Equity | <input type="checkbox"/> Dealing effectively with management |
| <input type="checkbox"/> Defending the Public Services | <input type="checkbox"/> Fighting privatization, downsizing, and de-regulation |
| <input type="checkbox"/> Labour History | <input type="checkbox"/> Becoming more involved with PSAC |
| <input type="checkbox"/> Strike Preparation | <input type="checkbox"/> Youth in the Union |
| <input type="checkbox"/> Improving my workplace rights | <input type="checkbox"/> Understanding my Collective Agreement |
| <input type="checkbox"/> Team Building | <input type="checkbox"/> How to promote diversity |
| <input type="checkbox"/> Women in the Workplace | <input type="checkbox"/> Collective Bargaining |
| <input type="checkbox"/> Political/Social Activism | <input type="checkbox"/> Improving my Collective Agreement |
| <input type="checkbox"/> Making sure my employer abides by my CA | <input type="checkbox"/> Global Solidarity |
| <input type="checkbox"/> Other _____ | |
-

As a Union Steward, I need to learn more about: (check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Representing members | <input type="checkbox"/> Involving my members in the Union |
| <input type="checkbox"/> Recruiting more Stewards | <input type="checkbox"/> Handling a complaint/grievance |
| <input type="checkbox"/> Global Labour Issues | <input type="checkbox"/> Facilitation/Public Speaking |
| <input type="checkbox"/> Dealing with discrimination in the workplace | <input type="checkbox"/> Building community support for the union |
| <input type="checkbox"/> Resolving conflict | <input type="checkbox"/> Promoting a respectful workplace |
| <input type="checkbox"/> Communicating effectively | <input type="checkbox"/> Cross Cultural Awareness |
| <input type="checkbox"/> Organizing my members to act collectively and stand up for their rights | <input type="checkbox"/> Increasing the Union's presence at the workplace |
| <input type="checkbox"/> Running meetings | <input type="checkbox"/> Media Relations |
| <input type="checkbox"/> Interpreting and applying the Collective Agreement | <input type="checkbox"/> Applying the harassment complaint procedures |
| <input type="checkbox"/> Labour Law | <input type="checkbox"/> Labour History |
| <input type="checkbox"/> Strike Preparation | <input type="checkbox"/> Collective Bargaining |
| <input type="checkbox"/> Doing effective research to support grievances, arbitrations and appeals (case law, etc) | <input type="checkbox"/> Using the web for union activism |
| <input type="checkbox"/> Other _____ | |

As an Officer of the Union, I need to know more about: (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Running meetings | <input type="checkbox"/> Administering a budget |
| <input type="checkbox"/> Building global solidarity | <input type="checkbox"/> Motivating members to get involved |
| <input type="checkbox"/> Organizing my members to act collectively and stand up for their rights | <input type="checkbox"/> Building community support for the union |
| <input type="checkbox"/> Communicating effectively | <input type="checkbox"/> Running campaigns for change |
| <input type="checkbox"/> Using the internet to organize my local | <input type="checkbox"/> Involving new members (youth, etc.) |
| <input type="checkbox"/> Building a stronger, more diverse union | <input type="checkbox"/> Establishing a strong union presence in the workplace |
| <input type="checkbox"/> Negotiating with management | <input type="checkbox"/> Making members proud of our Union |
| <input type="checkbox"/> Organizing workplace actions | <input type="checkbox"/> Getting our message out to the public |
| <input type="checkbox"/> Public Speaking | <input type="checkbox"/> Organizing |
| <input type="checkbox"/> Getting expert help when I'm faced with a problem at the workplace | <input type="checkbox"/> Getting members involved in political /social activism |
| <input type="checkbox"/> Other _____ | |

In the last year, I've taken the following Union training: (please include courses offered by your Component, or other Labour bodies and include organization offering it i.e. CLC, PSAC, YEU...)

Which of these courses best met your needs – please explain why:

What factors prevented you from taking Union Courses:

- I didn't know the course was offered
- I'm not interested in the subject
- The course was cancelled
- I couldn't get time off work
- I'm too busy:
 - with my job
 - with my family
 - with Union business
- The course was full
- I couldn't afford the cost
- The course wasn't offered in my area
- Other _____

Which of the following formats works best for you: (rank 1 being the best, 2 being 2nd best, and so on)

- ___ Web based tutorials (self-paced)
- ___ ½ hour seminars at work
- ___ Evenings
- ___ Sunday
- ___ In-residence courses
- ___ Distance education (web based)
- ___ Noon hour seminars at work
- ___ Weekdays
- ___ Sat and Sun
- ___ Union Schools
- ___ Saturday
- ___ Speakers Series

Which of the following time-frames works best for you: (rank 1 being the best, 2 being 2nd best, and so on)

- ___ ½ hr
- ___ 1hr
- ___ 2-3 hrs
- ___ 1day
- ___ 2 day
- ___ 5 day
- ___ online/web

When are you most available to take Union training:

- Jan – March
- April – June
- July – Aug
- Sept – Nov
- Dec

Are there courses the Union hasn't been offering that you'd like to see scheduled next year?

Do you have any recommendations for improving enrolment in courses?

Do you have any other suggestions or comments regarding the Education Program?

Would you be interested in helping identify/contact other members at your workplace who might enjoy or benefit from Union education?

Yes Preferred method of contact: _____

For Stewards and Officers

In order to assess the effectiveness of this survey and to increase its distribution, please answer the following questions:

How many members are in your local? _____

Who have you distributed this survey to?

- Members Stewards Officers Committees
 Other, please describe: _____

Do you have any other suggestions for the distribution of this survey? _____

Thank you for taking the time to complete this survey. We will use your input to create a Union education program that truly reflects the learning needs of the members.

Please fax this survey back to 1-867-633-5347;
or mail it to PSAC Whitehorse Regional Office, 100-2285 2nd Ave, Whitehorse, YT Y1A 1C9;
or e-mail it to dalleys@psac.com .

In Solidarity,

Sue Christianson
Yukon Representative, PSAC North Education Committee